



## **Terms and Conditions: For Charly Kahr Apartments, based on the Austrian Hotel Regulations**

### **Start and end of lodging**

Check-in on arrival day: 4-8 PM. Please call in the event arrival time changes.

Check-out on departure day: before 10 AM

The Proprietor is entitled to charge for an additional day if the rented premises are not vacated on time.

### **Rescission of lodging contract – cancellation fee**

The Guest can unilaterally rescind the lodging contract without needing to pay a cancellation fee if notice of rescission is given not later than three months prior to the agreed date of the Guest's arrival. If notice of rescission is not given by the aforementioned deadline, the Guest can unilaterally rescind only by paying the following cancellation fees:

Up to one month prior to the date of arrival	40% of the entire rental price;
Up to one week prior to the date of arrival	70% of the entire rental price;
During the last week prior to the date of arrival	90% of the entire rental price.

If the Guest fails to pay the deposit by the deadline, the Proprietor can rescind the lodging contract without needing to set an additional deadline. If the Guest does not check in by 8 PM on the agreed date of arrival, there is no obligation to provide lodging, unless the Guest has advised a later date of arrival.

### **Expiry of the lodging contract – premature termination**

If the lodging contract was entered into for a specific period of time, it expires when the time has lapsed. If the Guest departs prematurely, the Proprietor is entitled to demand payment of the full agreed price. The Proprietor will deduct the amount it has saved through non-use of its services or the amount it has received through other rental of the booked premises. Savings are deemed to exist only if, at the time of non-use of the premises booked by the Guest, lodging operations are working at capacity and if, due to cancellation by the Guest, the premises can be rented to other guests. The Guest bears the burden of proof.

The price includes 10% VAT. Concerning a possible value-added tax the price can increase!

Please consider: Animals are not allowed in our house as well as smoking.

There is no right of withdrawal according to §11 Abs. 1 FAAG, instead the AGBH (General Terms and Conditions of business for the Hotel Industry) apply to our house. [http://www.hotelverband.at/down/AGBH\\_englisch.pdf](http://www.hotelverband.at/down/AGBH_englisch.pdf)) § 5 of the AGBH 2006:

You can find the complete version of the "General Terms and Conditions for Hotel Services" at [www.schladming-dachstein.at](http://www.schladming-dachstein.at).